

**Mobility and Access Committee for
Scotland (MACS)**

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Our ref:
2020/13

Date:
3 March 2020

Dear Sir or Madam,

**MACS RESPONSE TO A CALL FOR EVIDENCE FROM NHS ENGLAND AND NHS
IMPROVEMENTS**

Please see below a response to your call for evidence to inform the review of Non-Emergency Patient Transport Services (NEPTS) in England, submitted by the Mobility and Access Committee for Scotland (MACS).

Kind regards,

Lucy Logan
MACS Secretary

Submission: ID is ANON-QR9D-JSJD-B

Please find attached a report produced by the Mobility and Access Committee for Scotland (MACS) and published in December 2019; [Transport to Health and Social Care](#). We hope this information is helpful in your call for evidence to inform the review of Non-Emergency Patient Transport Services (NEPTS) in England.

MACS is an advisory Non Departmental Public Body (NDPB) with the following strategic remits:

- To give Scottish Ministers advice on aspects of policy, legislation and practice affecting the travel needs of disabled people.
- To take account of the broad views and lived experiences of disabled people when giving advice.
- To encourage awareness amongst disabled people in Scotland of developments which affects their mobility, choices and opportunities.
- To work closely with SG and ensure our work programme complements the work being undertaken by the Disabled Persons Transport Advisory Committee (DPTAC), the Equality and Human Rights Commission and other organisations, voluntary and statutory.
- To promote the travel needs of disabled people with designers including transport planners and operators so that these are fully taken into account in the development of vehicles and infrastructure and delivery of services.
- To monitor and evaluate the effectiveness of our work against the above aims and objectives in improving travel opportunities for disabled people in Scotland.

MACS are continuing to progress our work on Transport to Health and Social Care so please feel free to get in touch if we can be of any assistance.

Yours Sincerely

Linda Bamford
National Convener
Mobility and Access Committee for Scotland (MACS)

Call for Evidence:

NHS England and NHS Improvement are conducting a comprehensive review of Non-Emergency Patient Transport Services (NEPTS) to analyse how the current system works and to work out how to best improve services in England, within existing and planned future NHS resources.

A [call for evidence](#) to inform the review is live until 13 March and CTA will be getting involved to raise the vital role that community transport plays in making sure that people in their communities can get to health appointments. We'd also encourage our members to get involved and make their voices heard.

As part of the call for evidence, please find attached a report produced by the Mobility and Access Committee for Scotland (MACS) on Transport to Health and Social Care.