

## BUS AND CT WORKSTREAM 2019/20

REF	Work Area	Objectives	MACS Activities/Action	Timescales	Lead member
1.	Bus, Coaches and Taxis	Our buses, coaches and taxis are fully accessible to all, available to meet demand and affordable.	<ul style="list-style-type: none"> <li>• Review of PSVAR</li> <li>• Accessibility core to BSOG so that they are only given to buses and coaches that are accessible to all</li> <li>• Accessibility central and core to franchise/contract agreements.</li> <li>• Concessionary Travel Card (NEC) provision continues.</li> <li>• Each LA has adequate accessible Taxis and PHCs to meet demand in line with ATF recommendations.</li> </ul>	As Required	Audrey Birt  All Workstream Members
2.	Community Transport	Our Community Transport is recognised as “lifeline” services, and is fully accessible and sustainable.	<ul style="list-style-type: none"> <li>• Clarification on Section 19 and 22 Permits from DfT to ensure they are fit for purpose and enable continuation of services.</li> <li>• Funding for CT needs stabilised to ensure sustainability to ensure they are fit for purpose and enable continuation of services.</li> </ul>	As Required	Audrey Birt  All Workstream Members
3.	Booking and Ticketing	Journey planning and booking of tickets is fully accessible and is in various formats, offering disabled people the most competitive deals.	<ul style="list-style-type: none"> <li>• TS and RTPs strategies for integrated ticketing so that disabled people are able to buy VFM tickets with ease, including cross model.</li> <li>• Roll out of inclusive booking methods and clear timetabling, ensuring there is support to transfer between modes of transport.</li> </ul>	As Required	Audrey Birt  All Workstream Members

## FERRIES AND AIRPORTS 2019/20

REF	Work Area	Objectives	MACS Activities/Action	Timescales	Lead member
1.	Ferries	Our ferries and ferry terminals are fully accessible and ferry journeys can be made without any barriers	<ul style="list-style-type: none"> <li>• Work with Ferry companies to improve the accessibility of terminals and ferries with the help of MACS Ferry Terminal Guidance.</li> <li>• Support Transport Scotland with the Ferries' Accessibility Fund.</li> <li>• Champion the need for good transitions to the next mode of travel by meeting stakeholders and ministers.</li> </ul>	As Required	Hilary Stubbs  All Workstream Members
2.	Aviation	Access and assistance at airports is suitable for all, with support for disabled people (visible and hidden disabilities)	<ul style="list-style-type: none"> <li>• Work with the CAA on their accessibility agenda with regular meetings to develop and share good practice including development day.</li> <li>• Support all airports to achieve CAA 'very good' standard by providing support in the delivery of aviation matters in the ATF and response to the aviation strategy.</li> </ul>	As Required	Hilary Stubbs  All Workstream Members
3.	Canals	Our Canals can be accessed with opportunities for disabled people to engage with forms of Active travel along the waterways and tow paths	<ul style="list-style-type: none"> <li>• Engagement with Scottish Canal Trust to identify current barriers and encourage accessible activities so that disabled people can have access to canal based activities.</li> </ul>	As Required	Hilary Stubbs  All Workstream Members

## PLANNING AND STRATEGY 2019/20

REF	Work Area	Objectives	MACS Activities/Action	Timescales	Lead member
1	Workstream Collaboration	Workstreams adopt collaborative working practices to ensure efficiency, share knowledge and prevent silo working	<ul style="list-style-type: none"> <li>Quarterly MACS meeting, AR and themed development days to help create briefings for recommendations, topics and collaborative decisions.</li> <li>Refined work-stream work plans, briefing reports and w/s meetings to help create briefings for recommendations, topics and collaborative decisions.</li> <li>Improved communication techniques and Annual Reports by developing a communication strategy, improved social media presence and streamlined AR.</li> </ul>	As Required	David Hunter  All Workstream Members
2	Parliamentary Liaison and External Engagement	External engagements are tailored to discharge our remit of advising Minister and to ensure the needs of disabled people are included.	<ul style="list-style-type: none"> <li>Meetings with Ministers and TS Directors. Provides briefings and notes with follow up actions.</li> <li>Focussed engagement with key partners and stakeholders including EHRC, RTPs, IJBs, TS Accessible and Active TTs, DPTAC and IMTAC.</li> </ul>	As Required	David Hunter  All Workstream Members
3	Horizon Scanning, Research and Evidence Gathering	Use existing research and advocate for tailored stand-alone research to better understand and respond to the travel needs of disabled people.	<ul style="list-style-type: none"> <li>Consultation responses and calls for further specific research to help inform policy, legislation and practice affecting the travel needs of disabled people</li> <li>Engagement with Disabled People and DPOs to share broad views and lived experiences of disabled people when giving advice.</li> </ul>	As Required	David Hunter  All Workstream Members

RAIL 2019/20

REF	Work Area	Objectives	MACS Activities/Action	Timescales	Lead member
1	Trains and Stations	Our trains and stations are accessible to all and enable disabled people to travel spontaneously.	<ul style="list-style-type: none"> <li>Engagement with Transport Focus, ORR and RfE to advocate for necessary improvements for accessibility.</li> <li>SRAF and Accessibility Criteria for accessibility are met.</li> <li>Accessibility central and core to franchise/contract agreements and that they have EqIA's and accessibility as a qualifying factor.</li> </ul>	As Required	<p>Fraser Sutherland Simon Watkins</p> <p>All Workstream Members</p>
2	Safety and Assistance	Passenger Assistance is spontaneous, fit for purpose and supports disabled people to travel free from disability hate crime.	<ul style="list-style-type: none"> <li>Audio – Visual Technology is developed to assist during the journey so that disabled people are more confident to travel by rail.</li> <li>Review of the DPPP to help disabled people travel safely.</li> </ul>	As Required	<p>Fraser Sutherland Simon Watkins</p> <p>All Workstream Members</p>
3	Booking and Ticketing	Journey planning and booking of tickets is fully accessible and is in various formats, offering disabled people the most competitive deals.	<ul style="list-style-type: none"> <li>TS, RTPs and Rail Providers strategies for integrated ticketing so that disabled people can buy VFM tickets.</li> <li>Roll out of inclusive booking methods and clear timetabling so that there is support to transfer between different models of transport.</li> </ul>	As Required	<p>Fraser Sutherland Simon Watkins</p> <p>All Workstream Members</p>

## ROADS AND ACTIVE TRAVEL 2019/20

REF	Work Area	Objectives	MACS Activities/Action	Timescales	Lead Member
1	Roads	Our roads and roads maintenance projects will comply with good practice guides on accessibility	<ul style="list-style-type: none"> <li>• MACS will be involved in Roads for All forum, RMSG and objectives from engagement.</li> <li>• Developing good practice guides .</li> <li>• Involved in LEZ's, Parking and Blue Badge</li> </ul>	As Required	<p>Susan Fulton</p> <p>All Workstream Members</p>
2	Infrastructure	Our roads, pavements and the public realm will comply with good practice guides such as “place-making tools” and IM to ensure disabled people can connect between modes of transport and get out and about (supporting the ATF)	<ul style="list-style-type: none"> <li>• MACS will be involved in Designing Streets, Inclusive Streets, Tactile Surface Review.</li> <li>• Electric and Autonomous Vehicles</li> <li>• Engagement with Architecture and Planning</li> </ul>	As Required	<p>Susan Fulton</p> <p>All Workstream Members</p>
3	Active Travel	The Active Travel Task Force Recommendations will ensure disabled people have opportunities to engage with AT (if they wish).	<ul style="list-style-type: none"> <li>• Paths for All and Cycling by Design</li> <li>• The Active Travel Task Force Recommendations. MACS will help in the delivery of ATF.</li> </ul>	As Required	<p>Susan Fulton</p> <p>All Workstream Members</p>